

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Loseley Park

Introduction

Loseley Park is set in acres of rolling parkland just south of Guildford in Surrey and very close to the towns of Godalming and Farncombe. Access is from the B3000 and Stakescorner Road which is long with a gentle gradient (not suitable for walking as it is narrow with no footpaths). The entrance and driveway on to the estate is flat and laid with gravel with a few prominent speed humps. The House and Gardens are situated on a flat area of parkland roughly in the centre of the estate. The nearest mainline railway stations are at Godalming (3 miles approx) and Guildford (3.5 miles approx). Loseley Park is a member of the Visitor Attraction Quality Assurance Scheme.

The Gardens are fully accessible to wheelchair users as the paths are flat and laid with shallow gravel. The ground floor only of the House is accessible to non-motorized wheelchair users. There is no lift to the first floor. The Tithe Barn and Chestnut Lodge are accessible to wheelchair users. There is an Accessible Parking area close to the House and Gardens and Accessible Toilets at the Wisteria Tea Room and in the Tithe Barn and Chestnut Lodge.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01483 304440 or email enquiries@loseleypark.co.uk

Pre-Arrival

- The nearest mainline railway stations are at Guildford (5.6km approx) and Godalming (4.8km approx). There is an accessible taxi service (Wheelchair Travel Ltd) based in Guildford.
- Loseley Park is not accessible by bus for those in wheelchairs. Bus Services run from Guildford (Friary bus station). Take the No 72 bus heading to Godalming get off at Artington (opposite East Lodge – the stop just past the Park and Ride). Cross the road to East Lodge

(which is a house) and walk straight up the track which leads to the entrance of Loseley, about a 15 minute walk (1.6km approx). The track is not suitable for wheelchairs.

- Loseley Park does not offer a collection service.
- The roads and lanes leading to Loseley are narrow and do not have pedestrian footpaths.
- Loseley Park has two standard wheelchairs that may be borrowed from the kiosk. If you need a wheelchair for your visit we suggest you ring in advance to reserve a chair.

Car Parking and Arrival

- There is a large level car park on site which has 200 number of spaces and there is an overflow carpark (on rough grass). The distance from the car park to the main entrance of the House is 194m and to the Garden entrance is 219m. The Chestnut Lodge is situated at the far end of the car park and the Tithe Barn entrance is as you enter the car park. The car park is free and tickets are not required.
- There is an Accessible Parking area very close to the entrance to the Walled Garden and House (approx 20m). Users do not need to be Blue Badge holders to use this parking area – we ask visitors to use the area with their discretion. The Accessible Parking area has 5/6 parking spaces.



Accessible parking area

- The surface in the main car park is coarse gravel and the surface in the Accessible Parking area is laid with gravel.
- The surface on the driveway from both the main car park and the Accessible Parking area to the main entrance of the house, the entrance to the gardens, the shop and the tea rooms is largely flat and laid with gravel. There is 1 speed hump on the driveway from the car park to the House. The distance from the main car park to the

front entrance of the House is 194m and to the entrance to the gardens is 219m. The distance from the Accessible Parking area to the front entrance of the house is 59m and to the entrance to the gardens is 56m.

- The main car park is fully lit but the driveway to the house and gardens is not.
- Visitors can be dropped off in front of the house where the surface is level and laid with gravel.
- Visitors to the House will always be met by the door keeper/guides who will ensure the ramps are put in place for wheelchair users to overcome the 3 external steps at the front door and the 1 internal step. There is no handrail on the steps. The double doors at the front of the house open inward and the clear door opening width is 107cm. Non-motorized wheelchairs can access the ground floor of the house. There is no lift to the first floor. Motorized wheelchairs are not permitted in the House as their weight damages the wooden floor. There are 2 standard wheelchairs available at our kiosk which visitors can borrow during their visit. There is no alternative access entrance to the House.



Ramp over 3 steps at front of House and ramp over 1 internal step

Main Entrance, Reception and Ticketing Area

- Tickets for entrance to the House and Gardens can be purchased from both the Shop and the Kiosk. The Shop and Kiosk are situated between the Accessible Parking area and the entrance to the gardens. The Shop has a small concrete ramp at the entrance. The area between the Accessible Parking area, the shop and kiosk and the gardens is level and laid with gravel and there is a limited number

of seats available. The area is not lit. The counter at the kiosk is 112cm high and the counter in the shop is 80cm high. Staff in both the kiosk and the shop are not stationed behind glass. Carers are admitted free of charge to both the House and Gardens.



The shop entrance, the kiosk and the entrance to the Walled Garden

- There is no hearing loop available at Loseley Park. There is clear signage detailing the entrance prices.
- There are 2 wheelchairs available to loan and kept at the Kiosk.

Attraction (displays, exhibits, rides etc.)

- Visitors are free to wander the Gardens and Grounds at their leisure. Access to the House is only on the 45 minute (or 30 minute for ground floor only) guided tour.
- Clear door opening widths in the house vary from 89cm to 113cm. The door to the Gardens is 114cm wide. Visitors will not be required to open any doors unaided in the Gardens or the House. There is limited seating at intervals around the House. There is ample bench seating throughout the Gardens.

- The floors in the House are wooden with short pile rugs. The stairs to the first floor of the House are wide and each stair is 14cm high and 28cm deep. There is a hand rail on the left of the ascending stairs. There is no lift to the first floor.
- The lighting in the House is subtle with no spot lights. Some paintings of note are individually lit.
- The paths in the Garden are flat and laid with shallow gravel. Some areas in the garden eg. the vegetable garden have grassed pathways and the moat walk is only accessible by steps. There are two series of 7 steps, 20cm high and 38cm deep at the far end of the moat and 15cm high and 48cm deep nearest to the house. Neither set of steps has a handrail.

Public Toilets

- The public toilets are situated at the rear of the Tithe Barn, adjacent to the Wisteria Tea Rooms and at the end of the Gardens. There are accessible toilets adjacent to the Wisteria Tea Rooms. For visitors attending functions in the Tithe Barn and Chestnut Lodge there are toilets, including an accessible toilet, in both venues. The toilets in the Tithe Barn and Chestnut Lodge are not generally open to the public. The accessible toilets are unisex.
- Wisteria Tea Room accessible toilets – The accessible toilet adjacent to the Wisteria Tea Room is accessible by ramp. The width of the accessible toilet door is 86cm. There is clear space to the right of the toilet in excess of 1m. The height of the toilet from the floor to the seat is 48cm. There are horizontal hand rails to the left and right of the toilet and vertical handrails to the right of the toilet and the right of the basin.



Wisteria Tea Room accessible toilet

- Tithe Barn accessible toilets – The width of the accessible toilet door in the Tithe Barn is 81cm. There is a clear space to the right of the toilet in the Tithe Barn of approx 76cm. The height of the toilet from the floor to the seat is 54cm. There are vertical and horizontal handrails located to the right and behind the toilet and to the right of the basin.



Tithe Barn accessible toilet

- Chestnut Lodge accessible toilets – The width of the Ladies' accessible toilet doors in the Chestnut Lodge are 80cm. There is a clear space to the left of the toilet in excess of 1m. The height of the toilet from the floor to the seat is 46cm. The width of the Mens' accessible toilet doors are 80cm. There is a clear space to the right of the toilet in excess of 1m. The height of the toilet from the floor to the seat is 46cm. In the Ladies accessible toilet there is a horizontal handrail to the right of the toilet. In the Mens' accessible toilet there is a horizontal handrail to the left of the toilet.



Chestnut Lodge Ladies' and Gents' accessible toilets

- The accessible toilet in the Tithe Barn is well lit by spot lights and the floor is tiled. The accessible toilets in the Chestnut Lodge are lit by single non-flourescent light bulbs and the floors are tiled. The accessible toilet adjacent to the Wisteria Tea Room is lit by one ceiling lamp and the floor is tiled.
- The basins in all accessible toilets are fitted with lever taps.

- There are no alarm cords in the accessible toilets in the Tithe Barn or the Chestnut Lodge. There is an alarm cord in the accessible toilets adjacent to the Wisteria Tea Room to call for assistance.

Catering

- There are 3 catering facilities at Loseley Park. The Wisteria Tea Room which is open to the general public. The Tithe Barn and the Chestnut Lodge which are only open for pre-booked Group catering or private/corporate functions and weddings. All three facilities are accessible to wheelchair users.
- The Wisteria Tea Room has access via a brick paved ramp in to the Tea Room's courtyard (laid with bricks). There is one step at the access in to the Tea Room itself and a wooden ramp is provided to gain access over the step. The clear door opening width in the Tea Room is 76cm wide.



Brick paved ramp to Tea Room and wooden ramp over step in to Tea Room

- The Tithe Barn has level access with no ramps or steps. The main entrance clear door opening width in the Tithe Barn is 89cm wide. The inner corridor width varies between 87cm and 90cm.
- The Chestnut Lodge has level access with no ramps or steps. The clear door opening width in the Chestnut Lodge is 107cm wide.
- The floors in all 3 venues are level throughout and accessible for wheelchairs and pushchairs.
- The clear height underneath tables in the Wisteria Tea Room courtyard is 72cm and in the tea room itself is 65cm. The chairs in the Tea Room and the courtyard don't have arms. The Tea Room is lit by ceiling spot lights.

- The floor in the Tithe Barn is wood, in the Chestnut Lodge is wood and in the Wisteria Tea Room is tiled.
- We can cater for dietary requirements.
- The service in the Wisteria Tea Room is self-service. The service in the Tithe Barn and Chestnut Lodge is table service (depending on the type of event/function).
- All 3 catering venues have their own toilets including an accessible toilet in each venue.

Shop(s)

- The shop is next to the House and Wisteria Tea room and is easily accessible from the accessible parking area. There is a ramp in to the shop. The clear door opening width of the door is 83cm
- The shop is accessible to wheelchair users and there is a ramp in the shop itself. The sales counter is low and the goods are displayed on a variety of racks some high and some low. There is no hearing loop, background music or signage.
- Staff are happy to assist.

Grounds and Gardens

- The grounds consist of the park land and wider estate which can be accessed by public footpaths. The grounds immediately surrounding the House are flat lawn areas or areas of rough undulating grass. The picnic area (adjacent to the car park) is an area of flat, rough grass with benches.
- The Walled Garden is mainly level with wide shallow gravel pathways. The moat walk is unsuitable for wheelchair users as the only access up a steep bank is by steps. There are plenty of seats throughout the Walled Garden and on the Mulberry Tea Lawn. The White Garden has 2 shallow steps on each side of the rectangular pond. There is a ramp over the 2 steps at one end of the pond and the garden is generally accessible by wheelchairs. The Organic Vegetable Garden has grassed pathways.



Steps to Moat Walk, steps in White Garden and ramp over steps in White Garden

Additional Information

- Assistance dogs are welcomed in the house and garden. Water bowls available outside the kiosk.
- There is minimal signage around the estate and this is large black print on cream background.

Contact Information

Address (Inc postcode): Loseley Park, Guildford, Surrey, GU3 1HS

Telephone: 01483 304440

Email: enquiries@loseleypark.co.uk

Website: www.loseleypark.co.uk

Grid Reference: SU 97457 47329

Hours Of Operation: Please see website www.loseleypark.co.uk

Local Equipment Hire: Scooties Guildford (mobility scooter hire) 01483 576800 Wheel Freedom (mobility aid hire) 0800 0258 005

Local Accessible Taxi: Wheelchair Travel Ltd 01483 233640 or 01483 237668 trevor@wheelchair-travel.co.uk

Local Public Transport: Loseley Park is not easily accessed by public transport. Take the 72 bus to Godalming from the Friary Bus Station in Guildford and get off at Artington (opposite East Lodge – the stop just past the Park and Ride). Cross the road to East Lodge (which is a house) and the track leads directly to the entrance of Loseley Park (about a 15 minute walk). Please note this track is NOT suitable for wheelchair users.